

## CSU Student Health Insurance Plan Referral Form

### Referral Requirements

To receive benefits a referral is required from the Student Health Center (SHC). Please contact your Student Health Center or refer to your insurance brochure for any Student Health referral requirements for this plan. The benefit payment maybe reduced or denied if the applicable referral requirements are not met. When receiving services from a participating provider, please give this referral to the provider to submit with the claim. The participating provider will bill Anthem Blue Cross Life and Health on your behalf. If a non-participating provider is used your benefit may be reduced. You will need to attach this referral to the itemized bill and submit them to the address below. Member claim forms are available at CSUhealthlink.com.

### Student Information

School Attending: \_\_\_\_\_

ID Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ zip: \_\_\_\_\_

This student is being referred to a provider outside the Student Health Center because:

Services needed are not available at the Student Health Center

Other \_\_\_\_\_

\_\_\_\_\_

Name of Specialist being referred to: \_\_\_\_\_

Type of illness/injury: \_\_\_\_\_

Student Health Center Clinician Signature      Date

\_\_\_\_\_

### Referral Exceptions:

- Emergency treatment (go to nearest Emergency Room).
- Student Health Center was closed.
- Treatment rendered more than specified miles from campus (refer to brochure).
- When student is no longer able to use Student Health Center.
- Psychotherapy or Maternity.

### Submit this Referral to:

Anthem Blue Cross Life and Health Insurance Company  
Attention: Student Health Customer Service Manager  
21555 Oxnard Street; AC4G  
Woodland Hills, CA 91367

A Student Health Services referral does not guarantee that the services received will be considered as eligible expenses under the Plan, nor is it a guarantee of payment.